

Anchoring The Light

Booking Terms and Conditions

Bookings, Changes and Cancellations

- 1) Your booking will only be secured when you accept these booking terms and we receive your first payment (either your deposit or one payment in full).
- 2) Any bank fees incurred when making your payments and/or transferring funds are your responsibility.
- 3) If your booking is secured by deposit, the balance of your package is due prior to the commencement of the event and in accordance with the payment plan you have chosen. If you fail to meet your payments for an overdue period of 14 days or more, Anchoring the Light ("we/us/our") reserves the right to fill your space with another booking and our refund/cancellation policy will apply.
- 4) A change of booking to an alternate date may be considered on a case by case basis. Costs may increase due to price increases or seasonal changes for an alternative date.
- 5) Your booking is fully transferable to another person who accepts these booking terms and takes your place for the event.
- 6) You may cancel your booking, subject to the following:
 - a) All cancellations must be received in writing via email;
 - b) Deposits made to secure bookings are non-refundable;
 - c) Additional payments made by you may be refundable if your cancellation is made more than 4 months (120 calendar days) from the start of the event;
 - d) If you cancel your booking within 4 months of the event (less than 120 days notice), your payments will be forfeited in full unless your booking can be assigned to another eligible booking.
 - e) Our cancellation policy applies and no exceptions will be entertained. For example, there are no exceptions for injury, personal emergencies, political actions or any other reasons within or out of your control.
- 7) If we cancel the event or your booking for any reason that is not within our control, for example political or civil unrest, pandemic, dangerous conditions, we will transfer your initial deposit to the next available event.
- 8) If we cancel the event or your booking for any reason at our sole discretion, other than for reasons out of our control as stated in term 7, we will refund in full the money you paid to us.
- 9) We are not responsible for expenses incurred in preparation for any canceled, delayed or otherwise impacted trips, such as airline tickets, travel documents or any other losses, or for costs incurred due to travel delays, flight cancellations or illness. You are responsible for obtaining insurance to cover these risks.
- 10) We reserve the right to make changes to the event, which may include without limitation, changes to the itinerary or to the types and nature of activities and services included in the event, if we choose to do so at our sole discretion, due to the availability of third party service providers or facilitators, weather conditions, conditions that may be hazardous, dangerous or otherwise threatening, or for any other reason considered necessary based on safety or commercial factors. You will not be eligible for partial or full refunds based on any such changes.

Insurance

- 11) We strongly recommend the purchase of appropriate travel insurance for the event. You are solely responsible for the cost of any travel insurance and ensuring that you are adequately insured for the full duration of the event with respect to possible illness, injury, death, property damage, loss of baggage and personal items, cancellation by you or by us and/or curtailment, and/or any other potential losses, damages, costs, expenses, or liabilities (collectively "Losses"). You will be solely responsible for any Losses related to your failure to procure travel insurance. We are not responsible for any Losses you incur and/or sustain.

Acceptance of Risk

- 12) You represent that you:
 - a) are over the age of 18 years old or, have the full consent to attend the event by a

- parent or legal guardian over the age of 18 years old;
- b) are healthy, in good physical and mental health, and are fully capable of participating in the event;
 - c) do not suffer from any medical conditions or disabilities that may restrict, limit, prevent, or preclude your participation in the event;
 - d) have discussed and addressed any questions or concerns you may have about your physical or mental health with the appropriate health care professional prior to the event start date and obtained any clearance documentation to satisfy your concerns;
 - e) will stop participating in any event activities and seek support if, at any time, you have any doubts or concerns about your physical condition.
- 13) We reserve the right to refuse your participation in any event activities if at any time you demonstrate behavior observed in our sole discretion that may result in injury to yourself or others.
 - 14) You acknowledge that you are voluntarily participating in the event which may include strenuous physical activity, including without limitation walking, running, hiking, dancing, paddleboarding, swimming, yoga, pilates, energy exercises, body movement, and various other exercises or physical activity.
 - 15) In the event you are injured while participating in the event, you agree to assume all financial obligations for any and all medical costs you incur.
 - 16) You agree that you are responsible for your equipment and all personal property during the event and you agree to incur the costs for any lost, stolen or damaged property.
 - 17) You acknowledge that you are fully aware of the risks, hazards and potential dangers connected with participation in the event. You acknowledge and agree that we are not liable or responsible for any losses or liabilities arising out of your participation in the event.
 - 18) You acknowledge that when you book this event, that this is a consent, release of liability and a waiver of your legal right to collect damages in the event of injury, or any other liability. By payment of your deposit, it is your intention to accept these terms and conditions and to expressly assume all risk of personal injury, death, property damage and any other liability and to exempt Anchoring the Light and its facilitators from all liability. You acknowledge that you should carry your own insurance to cover these risks.
 - 19) You have read, understood and agree to the above terms and conditions. You wish to proceed with securing your booking.

Thank you very much for booking with us. We value your decision and will make every effort to ensure that you have a wonderful experience while you are with us.